

## SHOP POLICY

- 1. All sales are final. For online purchases, please inspect the images thoroughly and keep in mind that sometimes the colors in the images might deviate from the original color of the item. If you require additional images or information, please do not hesitate to contact us. If possible, we would encourage you to visit the shop to inspect the item(s) prior to purchasing during our shop hours or by appointment.
- 2. We guarantee items for authenticity. However, since most of our pieces are over 100 years old, it is your responsibility to inspect pieces for nicks and scratches that are normal for antiques of that age.
- **3.** We do not restore but can provide reputable referrals. Antique items have normal wear due to age and use. Since quality or condition is subjective, **all pieces are sold "AS IS".**
- 4. Chandeliers, sconces, and fixtures do not come with ceiling covers or medallions, chain, light bulbs, screws, crossbars or other accessories required for installation. These are readily available at most hardware and lighting supply shops. However, we offer a small selection of ceiling covers (canopies) and chains to accommodate last-minute projects, they are sold separately. Your electrician should be knowledgeable about what you need for your specific wall or ceiling in order to adapt the fixture or wall sconces.
- **5. We do not deliver.** If you require a professional mover, we can recommend packing and moving companies that may offer transportation insurance. Not all third parties offer liability, please make sure to review their policy prior to booking. We are not responsible for any damages that may incur during the packing, handling, shipping, transportation process, or any other event.
  - 6. We do not sell on an open account. Pieces that are not paid in full, cannot be removed from the premises.
- 7. Purchases must be removed within 30 days. We will charge a \$20 late daily fee per item immediately after the storage grace period ends. An additional 10% will be added to the late daily fee 30 days after the storage grace period ends.

  The item(s) will not be released until the late daily storage fees are paid in full.
  - 8. Payment options include cash, check, cashier's check, money order, wire transfer, Visa, and MasterCard. There is a processing fee of 3% on credit card payments. The maximum amount accepted for an online transaction is \$5,000. Therefore, the total amount of your purchase must be equivalent or less than \$5,000. If you wish to purchase a higher amount, please contact us so we can arrange payment. As a legitimate business, state sales tax is collected and reported. If your purchase is for resale purposes, we need verification of the tax ID number assigned to your business.
    - 9. We can reserve an item without payment for 5 business days after which it will be made available for sale.

10. There is a fee of \$25.00 for returned checks.

CHICAGO, ILLINOIS

ANTIQUE RESOURCES

ESTABLISHED 1964